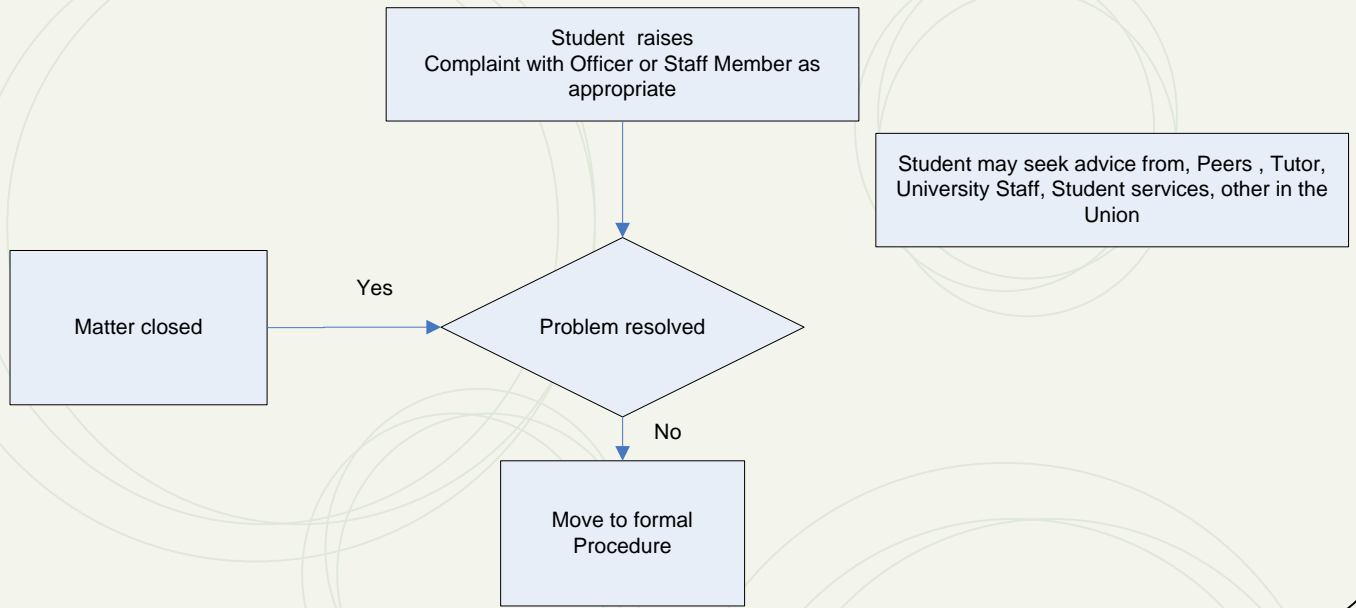


Student Union Complaints Procedure (Informal)



Student Union Complaints Procedure (Formal)

